

C. CRANE

Two-Year Limited Warranty on Power Vivid™ and CC Vivid Light Bulbs

C. Crane Company Inc. warrants this product to be free from defects in material and workmanship under normal use and conditions for a period of two years to the original purchaser from the date of original purchase on parts and labor.

Should service be necessary for any reason due to a manufacturing defect or malfunction during the warranty period, C. Crane Company Inc., at its sole discretion, **will repair or replace the defective merchandise at no charge**, upon receipt of this item at its service center with a copy of proof of date of purchase from the original purchaser. The consumer purchaser is responsible for shipping the unit insured to C. Crane Company Inc.'s service center.

In order to obtain performance of any obligation under this warranty or any implied warranty, the consumer purchaser must also:

- 1) Carefully pack the unit in the original packing cartons or a suitable, well-padded corrugated box.
- 2) Please call 1-800-522-8863 for a Return Authorization (RA) number, and mark the RA number on the outside of the packing carton. Also enclose a copy of proof of purchase showing the original purchaser and the date of purchase along with a note describing your specific problem.
- 3) Ship the unit **insured for full retail value** via Parcel Post or a common carrier of your choice.

NOTE: This warranty does not cover:

- A) Bulbs that have been misused, neglected or damaged by accident.
- B) Bulbs that have been opened, repaired or altered by persons other than C. Crane Company Inc.
- C) Bulbs that have been used in fully enclosed light fixtures.
- D) Bulbs that have been used at over 95° F ambient temperature.
- E) Damages caused by dropping or glass breakage.
- F) Non-dimmable Power Vivid™ and CC Vivid bulbs that are used on dimmers. Dimming a non-dimmable Power Vivid™ and CC Vivid bulb will void your warranty.

This warranty is valid only in the United States of America and Canada and extends only to the original consumer purchaser. Any applicable implied warranties, including the warranty of merchantability, are limited in duration to a period of five years from the date of the original purchase at retail and no warranties, whether expressed or implied, shall apply to this product thereafter. Under no circumstances shall C. Crane Company Inc. be liable for any loss or damage, direct or consequential arising out of the use of, or inability to use this product, (some states do not allow limitations on implied warranties or exclusion of consequential damage, therefore, these restrictions may not apply to you).

This warranty gives you specific legal rights and you may also have other rights that may vary from state to state.

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