

ORDER INFORMATION

SHIPPING CHARGES:

GROUND SHIPPING TO CONTINENTAL U.S.

(Physical Addresses Only)

\$ 0 - 25	\$ 5.95	\$126 - 175	\$ 14.95
26 - 50	8.95	176 - 325	17.95
51 - 75	10.95	326 - 499	21.95
76 - 125	12.95	500 & up	FREE

Shipping charges may rise slightly in 2012.

If your package ships to an address within the United States, we will send it to you the most economical way (Ground or regular U.S. Mail – our choice).

ALASKA, HAWAII, POST OFFICE BOXES, CANADA AND OTHER INTERNATIONAL COUNTRIES OR EXPRESS SHIPPING:

Please call or check ccrane.com on the web by placing an item in a Shopping Cart to see shipping options and rates for your location.

Canadian shipping charges do not include duties and taxes.

ALL ORDERS NORMALLY SHIP THE NEXT BUSINESS DAY

SHIPPING EXCEPTIONS:

All charges for shipping are non-refundable.

C.O.D.s are limited to \$250.00 and have an additional fee of \$10.50. Cashiers Check or Money Order required. Sorry, no postal or FedEx Ground C.O.D.s.

ORDERING METHODS:

PHONE: 1-800-522-8863 (TUNE)

MAIL: C. Crane Company, Inc.

WEB: ccrane.com

1001 Main Street

FAX: (707) 725-9060

Fortuna, CA 95540-2008

VISA • MC • DISC • Personal Check • C.O.D.

If paying by personal check over \$250, your shipment may be delayed up to two weeks to allow time for the bank to process your check. To prevent delay, send a cashier's check, certified check or money order.

HOURS (Pacific Time):

Phone Order Hours: 24/7 All Year

Store Hours:

9:00 AM - 5:00 PM M-F

9:00 AM - 3:00 PM Sat

Tech and Returns: (Pacific Time Zone)

7:00 AM - 5:00 PM M-F

9:00 AM - 3:00 PM Sat

Tech, Returns and Store are Closed on major holidays.

CORPORATE GIFT INQUIRIES WELCOME:

Call wholesale at 1-800-522-8863 or Email to wholesale@ccrane.com